

DIGITAL HEALTHCARE SUPPORT ROLE

Helping to tackle healthcare access inequality



THIS ROLE WAS DESIGNED IN PARTNERSHIP WITH THE NHS TO HELP MAKE HEALTHCARE MORE ACCESSIBLE, FOCUSING ON DIGITALLY EXCLUDED INDIVIDUALS WITHIN THE BEXLEY AREA

The Plan

Volunteers can work from GP surgeries, libraries, community centres and other places where the need for support is identified.

As this is a new programme, we plan to host monthly meetings to discuss any shared successes and challenges to see how we can best move forward.

Feedback on the app functionality will also be passed on to our NHS partners with the shared aim to make the NHS app more user friendly.

Targets

- To help everyone feel confident in accessing their own healthcare information
- Increasing the number of people using the NHS app with notifications switched on
- Collecting case studies on the programme's impact

Training

We will be using a range of training tools, including that available on Digital Unite.

From this, we can then collectively design the training plan for future volunteers.

**Please contact Liv at
olivia@bvsc.co.uk for
any questions or
feedback about this
role**

**If you know anyone
else who you think
might be interested in
this role, feel free to
send this on!**